



Your business  
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200  
Greenbelt, Maryland 20770  
phone: 301-459-7590, fax: 301-577-5575  
internet: [www.jsitel.com](http://www.jsitel.com), e-mail: [jsi@jsitel.com](mailto:jsi@jsitel.com)

June 29, 2017

**Via Hand Delivery**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2017 ETC Annual Report of West Side Telephone Company-WV  
Study Area Code 200277**

Dear Ms. Dortch:

On behalf of West Side Telephone Company ("Company"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup> Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

---

<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Lori Hindman
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	lhindman@westsidetel.com
	Form Type	54.313 and 54.422

REDACTED FOR PUBLIC INSPECTION

**(200) Service Outage Reporting (Voice)**

## Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

<210> For the prior calendar year, were there any reportable voice service outages? No

[illegible]

<b>(300) Unfulfilled Service Request</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

<300> Unfulfilled service request (voice)	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;">0</div>
---	---

<310> Detail on attempts (voice)	Name of Attached Document
----------------------------------	---------------------------

<320> Unfulfilled service request (broadband)	<div style="border: 1px solid black; width: 150px; height: 20px; margin: 0 auto;">0</div>
---	---

<330> Detail on attempts (broadband)	Name of Attached Document
--------------------------------------	---------------------------

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

<b>(500) Compliance With Service Quality Standards and Consumer Protection Rules</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
200277wv510 .pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

<b>(600) Functionality in Emergency Situations Data Collection Form</b>	<b>REDACTED FOR PUBLIC INSPECTION</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	---------------------------------------	--

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	200277wv610.pdf

REDACTED FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 200277

<015>	Study Area Name	WEST SIDE TEL-WV
-------	-----------------	------------------

<020> Program Year 2018

<030> Contact Name - Person USAC should contact regarding this data Lori Hindman

3049838611 ext.

<035> Contact Telephone Number - Number of person identified in data line <030>

<039> Contact Email Address - Email Address of person identified in data line <030> lhindman@westsidetel.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

[illegible]

REDACTED FOR PUBLIC INSPECTION

<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

[illegible]

REDACTED FOR PUBLIC INSPECTION

<b>(800) Operating Companies</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com
<810>	Reporting Carrier	West Side Telephone Company
<811>	Holding Company	TelAtlantic, Inc.
<812>	Operating Company	West Side Telephone Company

[illegible]

FCC Form 481  
OMB Control No. 3060-0986 / OMB Control No. 3060-0819  
July 2013

<900>	Does the filing entity offer tribal land services? (Y/N)	No
-------	--	----

--

--

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

[illegible]

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

\_\_\_\_\_  
Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

\_\_\_\_\_  
Name of Attached Document

REDACTED FOR PUBLIC INSPECTION

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

REDACTED FOR PUBLIC INSPECTION

**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**  
**Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

200277wv1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

REDACTED FOR PUBLIC INSPECTION

(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

**(2005) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing  
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
		Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	200277wv3010.pdf
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input checked="" type="checkbox"/>
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	200277wv3026.pdf

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



<b>(4005) Rural Broadband Experiment Additional Documentation</b> <b>Data Collection Form</b>	<b>FCC Form 481</b> <b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b> <b>July 2013</b>
--	---

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

<b>4003b.</b> Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
---	--	--

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

<b>4004a.</b> Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
--	--	--

<b>4004b.</b> Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
--	--	--

REDACTED FOR PUBLIC INSPECTION

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

# REDACTED FOR PUBLIC INSPECTION

<b>Certification - Agent / Carrier</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	200277
<015> Study Area Name	WEST SIDE TEL-WV
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035> Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

<b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I certify that (Name of Agent) <u>JSI</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	JSI
Name of Reporting Carrier:	WEST SIDE TEL-WV
Signature of Authorized Officer:	CERTIFIED ONLINE
	Date: 06/27/2017
Printed name of Authorized Officer:	John Ludenia
Title or position of Authorized Officer:	Vice President & General Manager
Telephone number of Authorized Officer:	3049838642 ext.
Study Area Code of Reporting Carrier:	200277
	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

<b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	WEST SIDE TEL-WV
Name of Authorized Agent Firm:	JSI
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE
	Date: 06/22/2017
Name of Authorized Agent Employee:	JSI
Title or position of Authorized Agent or Employee of Agent	Consultant
Telephone number of Authorized Agent or Employee of Agent:	5123380473 ext.
Study Area Code of Reporting Carrier:	200277
	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

**West Side Telephone Company – West Virginia**

**Study Area Code: 200277**

**Response to Lines 510 - Service Quality Standards and Consumer Protection Rules**

**Compliance, Voice and Broadband**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

West Side Telephone Company (“Company”) hereby certifies that it complies with applicable service quality standards and consumer protection rules under Section 150-6-1 through 150-6-6 as established by the West Virginia Public Service Commission in Title 150 Legislative Rule Public Service Commission, Series 6, Rules and Regulations for the Government of Telephone Utilities.

<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.

These obligations include, but are not limited to, the following: (1) filing the Company's applicable tariffs which disclose rates, terms and conditions of service to customers (2) adherence to state consumer protection requirements governing telephone providers; and (3) service quality standards requirements. In addition, the Company complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag rules and other applicable federal and state requirements governing the protection of customers' privacy.

For its broadband service, Company hereby certifies that while there are no applicable state broadband service quality standards and consumer protection rules yet established under West Virginia statutes, the Company discloses rates, terms and conditions on its public web site and the Company complies with applicable federal and state customer protection standards generally applicable to all businesses operating in West Virginia. In addition, the Company adheres to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order*, as it applies to the Company.

**West Side Telephone Company – West Virginia**

**Study Area Code: 200277**

**Response to Lines 610 - Ability to Function in Emergency Situations, Voice and  
Broadband**

West Side Telephone Company (“Company”) hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2).<sup>1</sup> The Company’s network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with the West Virginia Public Service Commission 150.6-3 Engineering, Title 150 Legislative Rule Public Service Commission, Series 6, Rules and Regulations for the Government of Telephone Utilities. Provisions include obligations for continuity of service and emergency operations planning and service provision capability requiring that switching locations without installed emergency power facilities there shall be a mobile power unit available which can be delivered and connected on short notice. Additionally, at switching locations serving in excess of five thousand (5,000) lines, a permanent auxiliary power unit shall be installed. Company

---

<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

exchanges do have installed stationery power, however, they do not exceed the 5,000 line threshold and therefore do not have permanent auxiliary power.

The Company's standby generators and battery back-up equipment support both voice and broadband network equipment in the event of an emergency situation.

REDACTED FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]

REDACTED FOR PUBLIC INSPECTION

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 200277

<015>	Study Area Name	WEST SIDE TEL-WV
-------	-----------------	------------------

<020>	Program Year	2018
-------	--------------	------

<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
-------	---	--------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
-------	---	-----------------

<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com
-------	---	--------------------------

<711>

[illegible]

REDACTED FOR PUBLIC INSPECTION

<b>(800) Operating Companies</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	200277
<015>	Study Area Name	WEST SIDE TEL-WV
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Lori Hindman
<035>	Contact Telephone Number - Number of person identified in data line <030>	3049838611 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lhindman@westsidetel.com
<810>	Reporting Carrier	West Side Telephone Company
<811>	Holding Company	TelAtlantic, Inc.
<812>	Operating Company	West Side Telephone Company

[illegible]

**West Side (WV) Telephone Company**

**Study Area Code: 200277**

**Rates, Terms and Conditions for Lifeline Service**

**(Response to Form 481, Line 1210)**

Local exchange service rates and charges as specified below are for basic local exchange service, including Tone Dialing Service, and facilities only. The rates for other ancillary services not specifically shown below are presented in West Side (WV) Telephone Company's tariff(s) on file with the Public Service Commission of West Virginia. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates are provided in Line 700 included herein this ETC Annual Report. The residential local service rates listed in Line 700 do not include all mandatory taxes, fees and surcharges, including, but not limited to, state and local taxes, 9-1-1 fees and municipal franchise fees. Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

West Side Telephone Company DBA  
West Side Telecommunications

Twentieth Revised Sheet 2  
Cancels Nineteenth Revised Sheet 2

---

**Changes Made**

This tariff filing establishes the following:

This filing adds Lifeline Assistance discount plan consistent with parameter changes made by the Federal Communications Commission Lifeline reforms (Third Report and Order, Further Report and Order, and Order on Reconsideration, FCC 16-38 released April 27, 2016) effective December 2, 2016.

Issued by authority of an Order of the Public Service Commission of West Virginia in  
Case No. 16-1592-T-T dated December 2, 2016.

REDACTED FOR PUBLIC INSPECTION  
P.S.C. WV No. 8

West Side Telephone Company DBA  
West Side Telecommunications

Twenty First Revised Sheet 7  
Cancels Twentieth Revised Sheet 7

CHECK SHEET

Sheet 1, First Revised  
Sheet 2, Twentieth Revised\*  
Sheet 3, Sixth Revised  
Sheet 4, Fourth Revised  
Sheet 5, Second Revised

Sheet 6, Fourth Revised  
Sheet 7, Twenty First Revised\*  
Sheet 8, Second Revised  
Sheet 9, Seventh Revised  
Sheet 9a, First Revised  
Sheet 10, Third Revised

Section 1, Sheet 1, Original  
Section 2, Contents Sheet 1, Original  
Section 2, Contents Sheet 2, Second Revised  
Section 2, Sheet 1, Original  
Section 2, Sheet 2, Original  
Section 2, Sheet 3, Original  
Section 2, Sheet 4, Original  
Section 2, Sheet 5, Original  
Section 2, Sheet 6, Original  
Section 2, Sheet 7, Original  
Section 2, Sheet 8, Original  
Section 2, Sheet 9, Original  
Section 2, Sheet 10, Original  
Section 2, Sheet 11, Original  
Section 2, Sheet 12, Original  
Section 2, Sheet 13, Original  
Section 2, Sheet 14, Original  
Section 2, Sheet 15, Original  
Section 2, Sheet 16, Original  
Section 2, Sheet 17, Original  
Section 2, Sheet 18, Original  
Section 2, Sheet 19, Original  
Section 2, Sheet 20, Original  
Section 2, Sheet 21, First Revised  
Section 2, Sheet 22, Original  
Section 2, Sheet 23, Original  
Section 2, Sheet 24, Original  
Section 2, Sheet 25, Original  
Section 2, Sheet 26, Original  
Section 2, Sheet 27, Fourth Revised  
Section 2, Sheet 27.1, Original

Section 2, Sheet 27.2, Original  
Section 2, Sheet 27.3, Fifth Revised  
Section 2, Sheet 28, First Revised

\* New or revised Sheet

Issued by authority of an Order of the Public Service Commission of West Virginia in  
Case No. 16-1592-T-T dated December 2, 2016.

West Side Telephone Company DBA  
West Side Telecommunications

Fourth Revised Sheet 10  
Cancels Third Revised Sheet 10

---

CHECK SHEET

Section 12, Sheet 2, Original  
Section 12, Sheet 3, Original  
Section 12, Sheet 4, Original  
Section 12, Sheet 5, Original  
Section 13, Reserved  
Section 14, Contents Sheet 1, First Revised \*  
Section 14, Sheet 1, First Revised  
Section 14, Sheet 1a, Original  
Section 14, Sheet 2, First Revised  
Section 14, Sheet 3, First Revised  
Section 14, Sheet 4, Original \*  
Section 14, Sheet 5, Original \*  
Section 15, Contents Sheet 1, Original  
Section 15, Sheet 1, First Revised  
Section 15, Sheet 2, Original  
Section 15, Sheet 3, Original  
Section 16, Contents Sheet 1, First Revised  
Section 16, Sheet 1, Original  
Section 16, Sheet 2, Original  
Section 16, Sheet 3, Original  
Section 16, Sheet 4, Original  
Section 16, Sheet 5, Original  
Section 17, Contents Sheet 1, First Revised  
Section 17, Sheet 1, Original  
Section 17, Sheet 2, Original  
Section 17, Sheet 3, Original  
Section 17, Sheet 4, Original  
Section 17, Sheet 5, Original  
Section 17, Sheet 6, Original  
Section 17, Sheet 7, First Revised  
Section 18, Contents Sheet 1, Original  
Section 18, Sheet 1, Original  
Section 18, Sheet 2, Original  
Section 18, Sheet 3, Original  
Section 18, Sheet 4, Original

\* New or revised Sheet

Issued by authority of an Order of the Public Service Commission of West Virginia in  
Case No. 16-1592-T-T dated December 2, 2016.

West Side Telephone Company DBA  
West Side Telecommunications

Section 14  
First Revised Contents Sheet 1  
Cancels Original Contents Sheet 1

S14. TEL-ASSISTANCE SERVICE

CONTENTS

	<u>Sheet No.</u>	
S14.1 <u>General</u>	1	
S14.2 <u>Regulations</u>	1-3	
S14.3 <u>Rates</u>	3	
S14.4 <u>Lifeline Assistance General</u>	4	(N)
S14.5 <u>Lifeline Assistance Regulations</u>		(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in  
Case No. 16-1592-T-T dated December 2, 2016.

West Side Telephone Company DBA  
West Side Telecommunications

Section 14  
Original Sheet 4

#### S14. TEL-ASSISTANCE SERVICE

(N)

##### S14.4 Lifeline Assistance General

1. Lifeline Assistance is a retail service offering available to qualifying low-income subscribers, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for broadband or for the following package of services: voice-grade access to the public switched network; voice grade access to the public switched network or its functional equivalent; minutes of use for local service provided at no additional charge to end users; access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems; and toll limitation services to qualifying low-income consumers.

##### S14.5 Lifeline Assistance Regulations

1. Unless other eligibility requirements are established by the Commission, Lifeline Assistance is available to all subscribers who participate in one of the following programs: Medicaid; Supplemental Nutrition Assistance Program (SNAP), formerly known as food stamps; Supplemental Security Income (SSI); Federal Public Housing Assistance; Veteran's Pension or Survivor's Pension benefit, or whose household income is below 135% of the Federal Poverty Guidelines for a household of that size.
2. The method of verification of the eligibility criteria set forth above shall be a national eligibility verifier. Until the national eligibility verifier has been established to verify eligibility in the state, the verification method will be self-certification by the recipients of the eligible programs. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators of that size.
3. A subscriber may elect at the time of subscription or later to Lifeline Assistance to receive toll limitation as part of Lifeline Assistance. "Toll limitation" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.

(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 16-1592-T-T dated December 2, 2016.

West Side Telephone Company DBA  
West Side Telecommunications

Section 14  
Original Sheet 5

S14. TEL-ASSISTANCE SERVICE

(N)

S14.4 Lifeline Assistance Regulations

4. Lifeline Assistance will not be disconnected for non-payment of toll charges, unless the Company first obtains a waiver from the Commission by demonstrating to the Commission that the Company would otherwise incur substantial costs, that the Company offers toll limitation without charge, and the telephone subscribership among low-income consumers. For purposes of this paragraph, a "low-income consumer" is one with an income below the poverty level for a family of four residing in West Virginia. The Company shall follow all applicable notice provisions as established, from time to time, by the Commission, as part of using a waiver, if granted. The Company may apply for waivers as necessary.
5. The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll limitation from the Company.
6. Lifeline Assistance provides a Federal credit of \$9.25 on the subscriber's monthly service bill.
7. For voice service, the Company shall apply the baseline payments received by the administrator of the federal Lifeline Assistance program to waive the qualifying customers' federal End-User Common Line Charge. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate.
8. Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.
9. All aspects of the Lifeline Assistance program shall be subject to the interpretation of applicable Federal regulations and any directives which may from time to time be prescribed by the Universal Service Administrative Company. These rules are separate and apart from any rules prescribed as part of a state Universal Service program.

(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 16-1592-T-T dated December 2, 2016.

**West Side Telephone Company – West Virginia**

**Study Area Code: 200277**

**Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))**

West Side Telephone Company – West Virginia (“Company”) hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, the Company offers broadband service at the highest available speed.

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 3026**

**ATTACHMENT REDACTED IN ENTIRETY**